

## Seymour Crossing earns Pinnacle Quality Award

By **Staff Reports** - 3/15/19 2:59 AM

Seymour Crossing of American Senior Communities recently received awards for the admission process, professional therapy and safety and security from Pinnacle Quality Insight.

Qualifications for the awards require a facility to score best in class nationally. Overall, American Senior Communities' facilities in Indiana received 92 awards for customer experience this year.

"The valuable feedback from our customers allows us to prescriptively shape our plans to ensure we are living out our mission of compassionately serving our customers with quality care and excellence," said David Stordy, the company's chief operating officer.

According to its website, Pinnacle Quality Insight offers customer satisfaction measurement to its senior health care clients with the goal of making them better health care providers.